



Tamar Housing Residents Group Meeting
13th February 2020
2.00pm – 4pm
Studio 5-11 Floor 4, Millbay Road, Plymouth, PL1 3LF
Minutes

Present:	Paul Raeburn	Operations Manager
	Mark Johnson	Housing Assistant
	Debbie Johnson	Housing Officer
	Pamela Bond	Resident
	Robert O’Gara	Resident
	Diane Cahill	Resident
	Debra Marsh	Resident
	Michelle Allen	Resident
	Sophia Elliott-Rathbone	Resident

1.	<u>Welcome and Apologies for Absence</u>	<u>ACTION</u>
	Lilian Beever Reid. It was also confirmed that Kerry Hawke had stepped down from the Residents’ Group.	None
2	<u>Minutes of the last meeting</u>	
	All actions were completed.	None
3.	<u>Resident Involvement Strategy</u>	
	<p>Paul recapped on the strategy and there was a discussion about ideas for taking the strategy actions forward.</p> <p><u>Online Survey Group:</u> The starting point is to publicise it, and it was agreed Residents would comment on a draft flyer and poster as well as text for online advertising. (A) <u>Paul to make up a poster to advertise the online survey hopefully this will be completed by 27.02.20.</u></p> <p>The group also like the option of a realtime survey.</p> <p>Paul discussed the option of an evening meeting, this was arranged for 09.03.20 at 6pm.</p> <p>The group liked the option of a realtime survey.</p> <p>Debbie Johnson came into the meeting and talked about scheme day event and why the following 4 were picked. Church Court, Frobisher & Tovey, Holman Court, St Mary Street.</p>	Paul to circulate poster.
4	<u>Policies for Approval</u>	
	<p>Following policies were approved by the group</p> <ul style="list-style-type: none"> ➤ Aids and adaptations ➤ Housing of minors 	

	➤ Running a business from your home	
5.	<u>Current performance</u>	
	Paul read out the current void and rent arrears as they stand	
6.	<u>Complaints</u>	
	Paul gave scenarios on 2 cases and asked the group for their input.	
7.	<u>Open discussions</u>	
	No one had any issues.	
8.	<u>Date of next meetings</u>	
	Monday March 9 th at 6pm Tuesday April 14 th at 2pm Thursday July 14 th at 2pm Thursday October 15 th at 2pm Tuesday January 19 th 2021 at 2pm	